

## FAQ'S for Darien Lake RV's, Hook up sites & Lodge on the Lake Hotel Guests

### Q: How do I purchase on ground accommodations?

- A:
1. Mail in your reservation form with a post mark no earlier than August 29th
  2. Call the KB office after September 12th at 800.461.4485 or 716.633.1117
  3. Come to KB office after September 12th at 8550 Sheridan Dr Williamsville NY 14221

### Q: How old must I be to purchase an accommodation?

A: 21 years of age on the day the festival begins. When purchasing multiple sites, the park requires someone 21 years or older be on each site.

### Q: Is there a deposit due for booking on ground accommodations?

A: A set amount of deposit is due at booking. See accommodations pricing on the website. [Click here for pricing.](#)  
Pricing depends on time frame of booking package

- a. Purchase from August- March 16, balance due on March 16<sup>th</sup>
- b. Purchase from March 17-May 17, balance due on May 17<sup>th</sup>
- c. Purchase after May 17<sup>th</sup> total amount due at time of booking package.

### Q: Can I purchase accommodations on grounds for less than the 4-day package?

A: No, accommodations are sold in packages including 4 days/4 nights. Check-in is on Sunday and checkout is on Thursday at 11 am.

### Q: Can more than six people stay in an RV/HU/HOTEL?

A: Yes, there is an additional cost per extra camper. The site holder is responsible to request additional persons.  
Hotel: 1 extra person  
RV: 2 extra persons. The park requires that the additional persons tent on site not in RV  
HU: 2 extra persons

### Q: Is Darien Lake Amusement Park included with my Kingdom Bound wristband?

A: Yes, your wristband will give you access to all that the Kingdom Bound Festival offers and all that Darien Lake Theme Park and Splashtown.

### Q: Can I stay on a campsite with a commuter ticket?

A: No, a camping wristband is required to stay on grounds. Commuter wristbands do not include the camping fee, which is paid directly to Darien Lake. By staying on-site with anything other than a camping wristband you are cheating Kingdom Bound and stealing from Darien Lake. Persons found with the campgrounds after hours without a camping wristband are subject to prosecution.

### Q: My wristband broke. Can I get it replaced?

A: Yes, replacements may be obtained at the Kingdom Bound Information booth at the front Gate or at the KB Communications Center near the General Store in Darien Square.

### Q: I lost my wristband. Can I get it replaced?

A: No, there are no replacements or refunds on lost wristbands.

### Q: My friend/family/pastor has my ticket and they are in the park, Can I go inside to find them?

A: No, you must have a ticket to enter the campgrounds and park. Please make arrangements prior to the festival to obtain your ticket and site/room car tag. Or have your leader meet you at the gate.

### Q: Can I purchase a camping ticket at the gates?

A: No, walk-ups are not allowed at the Camping Gate.

### Q: What do I do if I want to camp prior to Sunday?

A: All additional camping can be purchased through Darien Lake. Contact DL accommodations at (585) 599-2211.

### Q: What time is check in?

A: **Sunday**  
Hotel 3:30 pm  
RV 3:30 pm  
Hook-Up 2:00pm

### Q: What time is check out?

A: **Thursday** at 11:00 am for all accommodations

### Q: Can I check into my site early?

A. No, for a couple reasons.

1. You're site is probably not ready yet. RV & Rooms need to be cleaned and garbage removed from sites.
2. Previous nights customers still have access to site.

### Q: Will I be able to wait in line if I arrive earlier than my site check in time?

A. No, you will be turned around and redirected to the main gate until your arrival time.

### Q: How do I drop off supplies/my child to a campsite if I'm not staying?

A. You must have the site holder purchase a Temporary Entry Pass at the cost of \$25. This pass allows you to stay for 1.5 hrs to the campsite on Sunday and Thursday. Only those with the pass and site car tag or camper band and site car tag will be allowed entrance

### Q: How many cars can I have on a site?

A: Two cars per site. Two tags will be automatically sent with your on grounds package. You may request two additional car tags for your site; however those cars must park in the Lodge on the Lake Hotel Parking lot.

### Q: What amenities are in the RV?

A: Our air conditioned 35-ft RV rentals include a bedroom with a full-sized bed and a separate bedroom with two sets of twin bunk beds, a kitchen (refrigerator & freezer), and bath. Each trailer sleeps up to six. Depending on the RV the kitchen

would have a stove top and oven or stove top and microwave. Preferred RV's include stove top, oven and microwave and gas grill. Executive drive has stove top, microwave and gas grill. All camping trailers are non-smoking. You may bring your own microwave for the RV's. See link with diagram of RV layout.

**Q: Are there dishes and bedding in the RV?**

A: No, you need to bring all your camping and bedding supplies. You can print the packing list from our website.

**Q: Is there a TV in the RV's?**

A: No

**Q: Can I put a pop-up on a Darien Lake RV site?**

A: No, Darien Lake will allow only tents on the site.

**Q: Is there a pool for those staying in an RV or Hook up site?**

A: No, but there is a wonderful water park located inside the amusement park.

**Q: Is there water and electric on each hook up site?**

A: All sites have electric and water, however the utility poles are not on every site. We recommend you bring extra extension cords and hoses.

**Q: Can we have campfires?**

A: Yes, bring your own wood or there is wood available for sale at the General Store. There is a fire pit on each site.

**Q: Are there grills on the sites?**

A: Specific RV sites have propane grills: Premium RV and Cabins. These sites book up fast. You may bring your own grill for all other sites and RV's.

**Q: Are there picnic tables at all sites?**

A: Yes.

**Q: Is there a store on-ground that sells ice and other essential needs?**

A: Yes, the store is located at Darien Square

**Q: Can I bring my dog?**

**A: DL Pet Policies**

Pets are permitted only in the campground, however must be leashed on your site. No pets are allowed in the Hotel, except for service animals. Pets are not allowed in the Cabins, DL RV's or Amusement Ppark. All pets must be provided water, food, shade, and remain quiet when you are not there to attend to them. A copy of vaccination records is required upon check in. You are required to clean up after your pets.

**Q: Are there restaurants on grounds?**

A: Beaver Brothers Lakeside Cafe, a wonderfully themed 454-seat restaurant serving breakfast, lunch, dinner and snacks

**Q: What is the walking distance from the Campgrounds to the Amusement Park entrance?**

A: Hotel-about 4 minutes; RV-about 4-10 minutes; Hook-up-about 10-20 minutes

**Q: What is in the Lodge on the Lake Hotel rooms?**

A: Each hotel room has two queen sized beds, a large sofa that converts into a queen-sized bed, a full bathroom with a hair dryer, a refrigerator and satellite television. All rooms are non-smoking.

**Q: Do the Hotel rooms have kitchenettes?**

A: No, the rooms have a bar size refrigerator. Microwave, griddles and George Forman grills **are not** permitted in the room. There is a microwave available for use in the lobby.

**Q: Is there a restaurant at the Lodge on the Lake?**

A: Woody's pool side cafe serves a variety of traditional and specialty items. Whether you're looking for breakfast delights or a tasty late-night snack, Woody's has something for everyone! Open daily in season, 7 a.m. to midnight.

**Q: Is there a pool at the Lodge on the Lake?**

A: The hotel features an outdoor heated swimming pool (weather permitting) and wading pool.

**Q: Can I order a roll a way for my room?**

A: Yes, you can contact the hotel directly after July 15<sup>th</sup>. There is a limited amount of roll a way's available and availability is on a first come first serve basis.

**Q: Can we bring alcohol into the campgrounds during Kingdom Bound?**

A: No, Kingdom Bound is an alcohol and drug free event. Due to the nature of the event reaching a large number of under age children we ask that you refrain from bringing in or purchasing alcohol during the time frame of Kingdom Bound.